## Contents

ix xvii xix xxiii	List of figures Foreword Preface Acknowledgments  Part I: Understanding the GIS software technology		
3	Chapter 1	System design process System architecture design for GIS	
	8	Why we do planning	
	9	Why system architecture design is important	
	11	What is the system design process?	
	15	Success with GIS	
	23	Why use capacity planning tools?	
	23	Planning for success	
25	Chapter 2	GIS software technology	
	. 27	Esri software evolution	
	30	GIS technology alternatives	
	30	GIS configuration alternatives	
	32	Expanding GIS technology trends	
	38	Esri product family	
İ	50	GIS technology today	
	50	GIS software selection	
	52	Selecting the right technical solution	
53	Chapter 3	Software performance	
	54	Programming and performance	
	55	Technology is changing GIS user productivity	
	58	Capacity planning workflow recipe	
	59	Map display performance	
	66	Selecting the right image resolution	
	67	Selecting the right image output format	
	71	ArcĢIS Server cache: The performance edge	
	72	Providing the right data source	

Data source performance parameters

ArcGIS Server terminology and tuning

Selecting the right technology: A case study

Selecting the right physical memory

Building the data cache

73

73 80

81

84

91	Chapter 4	GIS data administration		
	93	GIS spatial data architecture patterns		
	94	Ways to manage and access spatial data		
	97	Ways to move spatial data		
	104	Distributed data architecture strategies		
	106	GIS raster imagery data architecture		
	107	ArcGIS imagery access patterns		
	109	Enterprise GIS data management		
	110	Storage architecture strategies		
	112	Ways to protect spatial data		
	114	Ways to back up spatial data		
	115	Data management overview		
	Part II: Understanding the IT infrastructure			
	Tare II. Chacistanding the 11 initiastructure			
119	Chapter 5	Network communications		
	121	Network components and GIS operations		
	124	GIS communication protocols		
	126	Network communications performance		
	130	Shared network capacity		
	131	Network configuration guidelines		
	134	Enterprise system architecture		
141	Chapter 6	GIS product architecture		
	142	ArcGIS system software architecture		
	144	ArcSDE geodatabase		
	150	ArcGIS Desktop client/server configurations		
	156	Web services architecture		
	160	Web platform configuration strategies		
	170	Selecting the right architecture		
171	Chapter 7	Platform performance		
	172	Platform performance baselines		
	173	User productivity		
	176	Measuring platform performance		
	180	Impact of platform performance		
	187	ArcGIS Desktop platform selection		
1	189	Server platform sizing models		
	190	Windows Terminal Server platform sizing		
	190	GIS data server platform sizing		
	194	Web mapping server platform sizing		
į	199	Platform selection criteria		
201	Chapter 8	Information security		
-	203	Selecting the right security solution		
	204	Security and control		
	206	Enterprise security strategies		
	207	Web firewall configuration alternatives		

## Part III: Putting it all together

215	Chapter 9  217  218  219  221  226  227  228  228  231  232  235	Performance fundamentals Learning from experience What is capacity planning? What is system performance? System performance fundamentals Platform capacity Computing platform service times Display response time Transaction queue time Workflow Performance Summary Capacity Planning Test tab Capacity planning models
237	240 246 250 251 256 258 262 264 265	Capacity Planning Tool System design process GIS software technology Software performance Network communications GIS product architecture Platform performance Performance fundamentals City of Portland demos Concluding remarks
267	Chapter 11  268 270 274 275 278 280 287 292	City of Rome case study GIS business needs assessment City of Rome user requirements analysis Build on existing IT investments Project workflow performance targets Hardware platform candidates Year 1 capacity planning Year 2 capacity planning Choosing a system configuration
293	294 296 298 299 300 301 302 302 303 303 304	System implementation GIS staffing System architecture deployment strategy Data center architecture Virtual desktop and server technology Technology product life cycle System testing Systems integration management Performance monitoring Performance validation System tuning Managing technology change

## Appendixes

307

313

315

319

345

Appendix A: Organizational GIS evolution

Appendix B: ArcSDE geodatabase performance

Appendix C: GIS file data source performance characteristics

Appendix D: Building high-performance web applications

323 Appendix E: Software performance history 329 Appendix F: Definitions of security terms

331 Acronyms and glossary

Index 357 About the DVD