

# Introduction: Boris Johnson



London 2012 was a spectacular summer of success, and while Team GB and ParalympicsGB hauled in a trove of Gold, Silver and Bronze medals, many organisations throughout the Capital also turned in their own sparkling performances. Transport for London was at the heart of that success. Across the organisation hard work and meticulous preparation supported a magnificent Games, proved the gloomsters and doom-mongers wrong, and kept Londoners and London moving.

In fact, Transport for London notched up many 'personal bests', with the travel network never busier in all its 149-year history. Passenger numbers on the Tube rose 35 per cent above normal, while demand for London Overground services rose 47 per cent and Docklands Light Railway passenger numbers almost doubled. Tuesday 7 August proved the record breaker, with more than 4.5 million passengers taking the Tube.

The efficiency of our public transport network helped London to deliver a warm welcome to our visitors. More than 300,000 international and 600,000 UK sports and culture fans swelled our hotels to 84 per cent occupancy, double that achieved during the Beijing or Sydney Olympics. An incredible 5.5 million day visitors added to the festival atmosphere. Their positive experiences have heightened the Capital's reputation, and will benefit London's businesses and tourism and help drive jobs and growth for years to come.

Transport for London played a key role in making London 2012 remarkable for all the right reasons. To each member of staff I say thank you for your effort, your dedication and your hard work. We lived through an exciting, unforgettable summer in 2012, and much of that success belongs to you.

Boris Johnson, Mayor of London